

Spa Regulations

- Please be at the reception of Hydrama spa 15 minutes before your treatment starts.
- Before the treatment you will be asked to fill in a health card. If you have a
 particular health problem please report it to the staff.
- For your own safety we recommend that you leave your personal belongings in your room or in the provided locker in the changing rooms. The staff of Hydrama Spa does not bear any responsibility for loss or destruction of personal belongings.
- For hygiene reasons your are kindly requested to shower before any body treatment or use of the facilities. For your comfort we provide you with a bathrobe and slippers.
- While in the cabin with the therapist please let them know if you feel well or not, if the pressure is mild or too strong, if you feel cold or very hot etc.
- In order to avoid delay in the treatments of the other guests, in case of delay to your appointment, the treatment time will be limited and the charge will be the initial.
- In case of cancellation of your appointment without timely notice (at least 24 hours) in advance there will be a 50% charge directly to your room account.
- For the use of the gym it is necessary to make an appointment so as not to create overcrowding. Please be mindful of the other guests while using the gym equipment.
- Mobile phones are kindly requested to be in silent mode throughout your visit to ensure the tranquility and peaceful atmosphere of the place.
- During your stay at Hydrama Spa, your comfort and care are our main concern.

Safety and quality standards

- Hand sanitization stations
- Organically certified cabin products
- Specialized personnel
- Air purification system
- Staff with regular medical check-ups and health card attestation
- First aid station